

PROFESSIONAL ONLINE LEARNING TO TRANSFORM YOUR LIFE

STRATEGIC LEADERSHIP: MANAGING A REMOTE WORKFORCE

MANAGING A REMOTE WORKFORCE PROGRAM –ONLINE

You aspire to stand out from the others. You aim to be better and more valuable than your competition. Reaching this level of dexterity may have seemed out of your grasp. Until now.

Your own pace in your own space

Enjoy the benefits of online learning. Create your own schedule and complete the course at your convenience.

During the Managing a Remote Workforce Program you'll solve real-world challenges and use best practices developed by top companies. Our experts guide you through every step of your journey. Build your toolset and develop your unique, personalized Managing a Remote Workforce Portfolio.

Industry leaders, professionals & educational experts

Gain direct access to the world-renowned faculty –industry leaders who practice the art of Leading High Performance Teams every day. Learn more about our exceptional faculty at gv.pace.edu.

Online learning benefits:

- Absorb at your own pace.
- Easily fits into your busy schedule.
- Relax in your own environment.
- Replay video presentations.
- Review materials as often as needed.
- Partake in subject discussions.
- Download course templates to share.

COURSE DETAILS

Strategic Leadership: Managing a Remote Workforce

We have seen the Covid-19 pandemic be one of the biggest disrupters to the global economy as it is wreaking havoc on society. The way we live, work, and conduct business, will forever be changed and leaders today are strategically planning for the future.

How can leadership strategies help me and my organization? – Strategy in Unpredictable Times

Most companies have leaders with the strong operational skills needed to maintain the status quo. For we are already seeing many examples of brilliant strategic leadership under uncertainty like COVID-19 and illustrations of epic failures.

Hybrid creates two fundamentally different employee experiences to manage

The hybrid worker. They are a mix between the two other groups, meaning they spend part of their time working in the office and part of their time working elsewhere. Hybrid employees use a combination of face-to-face meetings and video conferencing and messaging tools to communicate with their colleagues. Hybrid creates two fundamentally different employee experiences to manage. No

matter how you approach it, a hybrid-remote strategy is hard, and in the end, companies are faced with incorporating this into their strategic leadership plans.

Do not wait to act, strategic planning today means a more prosperous tomorrow - Plan B Is Part of Plan A

Applying lessons learned from events none of us foresaw to your business does not mean starting from scratch on your strategic plan and budgets, it means incorporate more strategic planning, more flexibly and adaptability (bend don't break). Plan B is not an alternative to Plan A, it is a hybrid version. Our Strategic Leadership Course Curriculum will help with:

- Establishing the Framework of your Strategy
- Strategies for Managing the Employee Experience
- Performance and Feedback Coaching Strategies
- Analytics and Communication Strategies
- Technology and Cybersecurity Strategies
- Leadership Strategies: Leading a Hybrid Workforce
- Finance & Vendor Management Strategies
- Embracing and Managing Change

PROGRAM OVERVIEW

Program Summary – With a global digital transformation and new normal brought to the world with COVID-19, all organizations today can benefit from having a strategy and plan for “Managing a Remote Workforce”. Having a remote workforce can be a true game changer as a cost reduction and “contingency” at times of uncertainty. To help you get started, our course provides a pragmatic, industry agnostic approach to address components around a virtual workforce plan and strategy. The course will outline all the essential strategies and approaches, covering critical strategic topics identified by top industry professionals. Our curriculum outlines learning objectives, topics to cover and exercises to help you and your organization create a successful strategy.

MODULE 1: THE REMOTE WORKFORCE STRATEGY

- Understand the fundamentals strategies and benefits of a hybrid remote workforce strategy.
- Discover the elements that comprise an effective strategic planning.
- Create the critical goals and roadmap to help reach your strategic plan.

MODULE 2: MANAGING THE EMPLOYEE EXPERIENCE

- Develop insightful employee personas and stories that promote cultural empathy and impact decisions.
- Identify critical employee views of interactions throughout multi-channel touchpoints.
- Use journey maps to capture experiences and emotions, and improve the lives of your employees.

MODULE 3: PERFORMANCE FEEDBACK & COACHING

- Apply creative strategies that support innovation.
- Gain insights to understand the needs of your employees.
- Work to improve employee experience while adding value they'll rave about.

MODULE 4: ANALYTICS & COMMUNICATIONS

- Use data to drive decision-making in your Virtual Firm.
- Discover models that drive insights and real-time responses.
- Learn how dashboards and automations can drive efficiencies.

MODULE 5: LEADING A REMOTE WORKFORCE

- Understand how leading a virtual organization requires a new set of tools and strategies
- Learn how to motivate a remote workforce and install a positive virtual culture.
- Establish leadership models and tracks and modeling.

MODULE 6: TECHNOLOGY & CYBERSECURITY

- Explore the latest technologies to empower a virtual office.
- Understand how to integrate toolkits with existing legacy systems
- Discover the importance of monitoring and tracking performance.
- Privacy & Security Issues with a Virtual Office.
- How to monitor and measure Risk of a Virtual Office
- Being prepared for the Cybersecurity Audit

MODULE 7: VENDOR MANAGEMENT AND FINANCIAL PLANNING

- Managing critical vendor support needs in a Virtual Office
- Discover supply chain considerations
- Financial strategies considerations and budgeting

MODULE 8: CHANGE MANAGEMENT ISSUES

- Discover how to drive adoption across your entire organization.
- Successfully jumpstart your role by gaining quick wins, and bring others along with you.
- Become a successful change-agent for employee experience-first thinking and inspire change.

**LEARN
CREATE
IMMERSE
REFLECT
CHALLENGE
GROW
IMPLEMENT
LEAD
DRIVE
STRATEGIZE
MOTIVATE
INSPIRE**

Attend Managing a Remote Workforce online learning to generate new ideas, conversations and solutions to help your company lead the industry and become more profitable.

Contact us to learn how you can begin your journey with the Pace Online Managing a Remote Workforce Program today!

**CALL US TODAY
914-363-8800**

